

Advancing Safe Medication Practices



Conferences for Acute Care & Long Term Care

January 27 & 28, 2009

Delta Regina

Regina, Saskatchewan

Presented with support from Health Canada



Institute for Safe Medication Practices Canada

4711 Yonge Street, Suite 501, Toronto, ON M2N 6K8 • 416-733-3131 • 1-866-544-7672

Advancing Safe Medication Practices



ISMP Canada Conference for Acute Care and Long Term Care Healthcare Practitioners

Conferences for CEOs, Chief Nursing Officers, Quality/Risk Managers, Directors of Care, Physicians, Nurses, Pharmacy Directors, Pharmacists, Pharmacy Technicians in Canadian healthcare facilities

ISMP Canada is pleased to invite you to the 'Advancing Safe Medication Practices' conferences. Conferences will include two separate full-day sessions for healthcare practitioners in the acute care and long term sectors.

The conferences will introduce ISMP Canada projects and programs, answer questions related to implementing medication safety practices and give you an opportunity to network with your peers.

The sessions include:

- Information about the Canadian Medication Incident and Reporting System (CMIRPS) & ISMP Canada's incident reporting and analysis system.
- Human factors engineering principles and their application in healthcare.
- Strategies and tools that can be used within your organization to enhance safe medication practices.

Failure Mode and Effects Analysis (FMEA) workshops will also be offered in conjunction with the conferences.

In registering for these conferences and workshops you recognize the importance of medication safety and your commitment to ongoing professional development.

Together, we can enhance medication safety in Canadian healthcare.

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About the Institute for Safe Medication Practices Canada (ISMP Canada)

The Institute for Safe Medication Practices Canada (ISMP Canada) is an independent national not-for-profit agency established in 1999 for the collection and analysis of medication incident reports and the development of recommendations for the enhancement of patient safety. ISMP Canada has evolved to serve as a resource for safe medication practices throughout the healthcare community in Canada.

ISMP Canada staff includes physicians, pharmacists and registered nurses with varied clinical and administrative backgrounds. They are trained in human factors engineering (HFE), failure mode and effects analysis (FMEA) and root cause analysis (RCA). Work experience includes consultation to healthcare organizations to identify medication use system weaknesses and to provide recommendations for system improvements.

ISMP Canada's founders, Board of Directors and staff are committed to the following guiding principles and values for the organization and its activities:

- To provide a quality, high integrity, reliable system for reporting medication incidents in healthcare settings;
- To share information about system safeguards implemented as a result of learning from medication incidents;
- To protect the confidentiality of individuals and organizations reporting medication incidents;
- To facilitate research into the causes and prevention of harmful medication incidents in healthcare settings; and
- To ensure that ISMP Canada's actions are conducted with integrity and transparency, and that funding is free of conflict of interest and consistent with its not-for-profit, independent status.

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Advancing Safe Medication Practices in Acute Care



January 27, 2009

Delta Regina

1919 Saskatchewan Drive, Regina, SK

Trentino Room

Preliminary Conference Agenda

Opening Remarks

Welcome Message - Medication Safety in The Prairies Provinces

Speaker to be announced

A Patient's Story

Speaker to be announced

Medication Safety Self Assessments (MSSA)

Kris Wichman, BScPhm, RPh, FCSHP, Project Leader ISMP Canada

The Medication Safety Self Assessment is a valuable component of a quality improvement system. The MSSA tool will be introduced and you will learn how it has assisted facilities across Canada and its relationship to Accreditation Canada Required Organizational Practices (ROPs).

ISMP Canada Medication Safety Projects and Tools

Marg Colquhoun, RPh, BScPhm, FCSHP, Project Leader, ISMP Canada, National Medication Reconciliation Lead, Safer Healthcare Now! Campaign

A comprehensive review of experiences and tools created by ISMP Canada that affect medication system safety in acute care.

Human Factors Engineering - The Impact on Medication Safety

Julie Greenall, BScPhm, RPh, MHSc, FISMPC, Project Leader, ISMP Canada

Examples of how human factors engineering, when used in the design of processes and systems, can help to minimize the opportunity for human error and improve patient safety in healthcare.

Canadian Medication Incident Reporting Analysis

Certina Ho, R.Ph., B.Sc.Pharm., M.I.St., M.Ed., Medication Safety Specialist, ISMP Canada

Sharing information and learning from medication incidents helps to improve patient safety and quality of care across Canada.

Connecting the Dots

Speaker to be announced

A local view of medication safety in the Prairies Provinces- leading lights and unique challenges.

Closing Remarks

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Advancing Safe Medication Practices in Long Term Care



January 28, 2009

Delta Regina

1919 Saskatchewan Drive, Regina, SK

Trentino Room

Preliminary Conference Agenda

Opening Remarks

Welcome Message - Medication Safety in The Prairies Provinces

Speaker to be announced

A Patient's Story

Speaker to be announced

Medication Safety Self Assessments (MSSA)

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A comprehensive review of experiences and tools created by ISMP Canada that affect medication system safety in long term care.

Human Factors Engineering - The Impact on Medication Safety

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Failure Mode and Effects Analysis (FMEA) Workshop

Sponsored by Health Canada

8:30 am - 4:30 pm
Registration 8:00 am



Preliminary FMEA Agenda

- 8:30 – 8:45** **Welcome**
- 8:45 – 9:15** **Overview of Systems Approach**
- 9:15 – 9:30** **Video Presentation**
- 9:30 – 9:40* *Break*
- 9:40 – 10:00** **Overview of Human Factors Engineering (HFE)**
- 10:00 – 10:15** **Small Group Exercise**
- 10:15 – 10:45** **Introduction to FMEA Step 1 and Step 2**
- 10:45 – 11:00* *Break*
- 11:00 – 12:00** **Group Work**
- Step 1: Selection of a High Risk Process and Team
- Step 2: Diagram the Process and the Sub-Processes
- 12:00 – 12:45* *Lunch*
- 12:45 – 1:15** **Introduction to FMEA Step 3, Step 4, and Step 5**
- 1:15 – 2:30** **Group Work**
- Step 3: Brainstorm Potential Failure Modes and their Effects
- Step 4: Brainstorm Potential Causes
- Step 5: Prioritize Failure Modes
- 2:30 – 2:45** **Introduction to FMEA Step 6 and Step 7**
- 2:45 – 3:00* *Break and Feedback*
- 3:00 – 3:30** **Group Work**
- Step 6: Redesign Process
- Step 7: Analyze and Test the New Process
- 3:30 – 3:45** **Introduction to FMEA Step 8**
- 3:45 – 4:00** **Closing Remarks /Feedback**

*Workshop curriculum derived from the Canadian Failure Mode and Effects Analysis Framework©
developed by ISMP Canada.



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Hotel Accommodations



1919 Saskatchewan Drive
Regina, SK S4P 4H2
(306) 525-5255
Toll-Free: 1-888-890-3222

The Delta Hotel is located in the heart of downtown. Connected by skywalk to Casino Regina and more than 100 shops in the Cornwall Centre. Only ten minutes from Regina Airport. A block of rooms has been set aside for ISMP Canada conference attendees at a rate of C\$135 for Delta Room C\$145 for Premier King and C\$155 for Deluxe Queen per night. This rate is good until December 27, 2008. After that, the price may vary depending on availability.

How to get here

The hotel is located at 1919 Saskatchewan Drive in downtown Regina and 5 miles or 12 minutes from the Regina International Airport.

Conference & Workshop Venue

The conferences and workshops will take place at the Delta Regina Conference Centre

January 27, 200

Advancing Safe medication Practices Conference for Acute Care - Trentino Room
Failure Mode & Effects Analysis Workshop for Long Term Care - Tuscany B Room

January 28, 2009

Advancing Safe Medication Practices Conference for Long Term Care - Trentino Room
Failure Mode & Effects Analysis Workshop for Acute Care - Tuscany B Room

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Advancing Safe Medication Practices In Acute Care and Long Term Care

Regina, Saskatchewan

Jan 27, 2009 - Acute Care Conference
Jan 28, 2009 - Long Term Care Conference

Also offering Failure Mode and Effects Analysis (FMEA) workshops



REGISTRATION FORM

Registration

Registration is now open for the Regina "Advancing Safe Medication Practices" conferences and FMEA workshops. **Space is not guaranteed unless payment is received in full by December 27, 2008.**

Cancellation Policy

Notice of all cancellations must be provided in writing by November 1, 2008. A \$100 administration fee will apply. Registrants who fail to attend the conference or cancel after the deadline date shall be liable for the entire fee. Substitutions are welcome. ISMP Canada reserves the right to cancel or reschedule a conference.

Confirmation

Registration will be confirmed within 10 days from receipt of payment.

Three Easy Ways to Register

Fax: Complete the form below and fax to: 416-733-1146. Credit card payment only.

Mail: If paying by cheque or credit card complete the form below and mail together with payment to:

ISMP Canada Conferences
4711 Yonge Street, Suite 501
Toronto, Ontario, M2N 6K8

Online: www.ismp-canada.org Register and pay online using PayPal. Credit card payment only.

For additional registration and program information, call 416-733-3131 x226 or email conferences@ismp-canada.org.

To register, simply mail, or fax the registration form below, along with payment. Please use one form per registrant. PLEASE PRINT CLEARLY.

Miss Ms. Mrs. Mr. Dr.

First Name: _____ Last Name: _____

Position: _____ Phone: () _____

Name of Organization: _____

Address: _____
Street City Province Postal Code

Email address: _____ (to be used for registration confirmation)

Registration and Payment Information: Please make cheque or money order payable to "ISMP Canada". For organizations registering 5 or more individuals email conferences@ismp-canada.org for special rates. Registrants can enrol in a conference plus a workshop at a reduced rate. Workshop space is limited.

Conference + FMEA Workshop – 2 days

- Acute Care Conference + FMEA Workshop for Acute Care..... \$ 475.00 (GST Included)
- Long Term Care Conference + FMEA Workshop for Long Term Care..... \$ 475.00 (GST Included)

Conference ONLY

- Acute Care Conference – Jan 27, 2009..... \$ 265.00 (GST Included)
- Long Term Care Conference – Jan 28, 2009..... \$ 265.00 (GST Included)

Failure Mode and Effects Analysis (FMEA) Workshop ONLY

- FMEA Workshop for Long Term Care – Jan 27, 2009..... \$ 265.00 (GST Included)
- FMEA Workshop for Acute Care – Jan 28, 2009..... \$ 265.00 (GST Included)

Payment Method: Hospital Cheque Personal Cheque Visa® MasterCard®

If paying by Visa/MasterCard, please provide the following information:

Card No.: _____ Expiry Date: _____ Total Amount: _____

Name of Cardholder: _____ Signature: _____

