

# Medication Reconciliation: Keeping Your Ship Afloat!

**MIPS** and **Western Node of Safer Healthcare Now!** are hosting a one day practical workshop to support Manitoba Teams in sustaining and spreading Medication Reconciliation.

## Date

Wednesday September 2, 2009

## Location

Delta Hotel, Winnipeg, Manitoba

Quote *Safer Healthcare Now!* to receive the group rate of \$115/night. Please note there is no room block, so book early.

Registration is \$75 per person

**[Click here to register now!](#)**

If the registration fee prevents eligibility for attendance, please call Laurie Thompson **PRIOR TO REGISTERING** at 204-927-6470.

## SPEAKERS:

- Dr. Bruce Roe, Executive Director & Chief Medical Officer  
Clinical Programs  
St. Boniface Hospital
- Margaret Colquhoun, ISMP Canada,  
*Safer Healthcare Now!* Medication Reconciliation  
Intervention Leader
- Tanis Rollefstad, Safety & Improvement  
Advisor for the Western Node of *Safer  
Healthcare Now!*
- Christopher Dean, Lead for the Research  
& Product Development Team,  
Accreditation Canada

## WORKSHOP OBJECTIVES:

At the end of this workshop participants will have:

- An improved understanding of the measurement process for Medication Reconciliation
- Gained practical knowledge & tips on how to move Medication Reconciliation beyond a pilot site
- Identified the steps for doing Medication Reconciliation at transfer and discharge
- Identified some IT solutions for automating Medication Reconciliation
- Gained some clarity and practical strategies for Accreditation processes in regards to Medication Reconciliation

If you have any questions please contact

Tanis Rollefstad at [tanis.rollefstad@hqca.ca](mailto:tanis.rollefstad@hqca.ca) (306) 693-0780 or Laurie Thompson at (204) 927-6470 .

# Medication Reconciliation: Keeping Your Ship Afloat!

Quality Improvement Workshop      Winnipeg, MB

## Agenda for Wednesday, September 2

Time	Activity	Who?
7:30 – 8:30 Campaign Foyer	BREAKFAST & REGISTRATION	
8:30 – 8:45 Campaign B	<b>Welcome Message</b>	<b>Dr. Bruce Roe</b> Executive Director & Chief Medical Officer Clinical Programs St. Boniface Hospital
8:45 – 9:05 Campaign B	<b>Highlighting Success Across the Country</b> <ul style="list-style-type: none"> <li>○ Reviewing the Data</li> <li>○ Canadian Progress</li> <li>○ Manitoba Context</li> </ul>	<b>Tanis Rollefstad</b> Safety & Improvement Advisor <i>SHN!</i> Western Node  <b>Margaret Colquhoun</b> ISMP Canada, <i>SHN!</i> Medication Reconciliation Intervention Leader
9:05 – 9:35 Campaign B	<b>Supports for Medication Reconciliation Across the Continuum</b> <ul style="list-style-type: none"> <li>○ Where are we going with provincial data bases and IT supports in Canada?</li> <li>○ Examples of paper based Medication Reconciliation systems</li> <li>○ Demonstration of IT based Medication Reconciliation systems</li> </ul>	<b>Margaret Colquhoun</b> ISMP Canada, <i>SHN!</i> Medication Reconciliation Intervention Leader  <b>Virtual Team Presentation</b>
9:35 – 10:00 Campaign B	<b>Medication Reconciliation at Transfer and Discharge</b> <ul style="list-style-type: none"> <li>○ Principles for doing Medication Reconciliation at transfer and discharge</li> </ul>	<b>Margaret Colquhoun</b> ISMP Canada, <i>SHN!</i> Medication Reconciliation Intervention Leader
10:00 – 10:15 Foyer	BREAK	
10:15 – 11:00 Campaign B	<b>Training Solutions for Medication Reconciliation</b> <ul style="list-style-type: none"> <li>○ The nuts and bolts of an e-Learning package</li> <li>○ Discover what others have done</li> <li>○ Audience tips and strategies</li> </ul>	Facilitator: <b>Tanis Rollefstad</b> Safety & Improvement Advisor <i>SHN!</i> Western Node  <b>Virtual Team Presentation</b>
11:00 – 11:45 Campaign B	<b>Moving from “Widgets to Percent Reconciled”</b> <ul style="list-style-type: none"> <li>○ Measuring in the right place</li> <li>○ Team examples</li> </ul>	<b>Margaret Colquhoun</b> ISMP Canada, <i>SHN!</i> Medication Reconciliation Intervention Leader
11:45 – 12:15 Campaign B	<b>Measurement Progressive Learning Exercise</b> <ul style="list-style-type: none"> <li>○ Practical solutions for integrating measurement into workflow</li> </ul>	<b>Tanis Rollefstad</b> Safety & Improvement Advisor <i>SHN!</i> Western Node

## Agenda for Wednesday, September 2 (continued)

Time	Activity	Who?
12:15 – 1:00 Foyer/Campaign B	LUNCH	
1:00 – 1:30 Campaign B	<b>Myth Busting with Accreditation Canada</b> <ul style="list-style-type: none"> <li>○ Response to common questions</li> <li>○ Question and answer period</li> </ul>	<b>Christopher Dean</b> Lead for the Research and Product Development Team Accreditation Canada
1:30 – 2:00 Campaign B	<b>Who Wants to Be a Millionaire: Accreditation Canada &amp; Medication Reconciliation</b> <ul style="list-style-type: none"> <li>○ Who Wants to be a Millionaire Game</li> </ul>	Facilitator: <b>Tanis Rollefstad</b> Safety & Improvement Advisor, <i>SHN!</i> Western Node
2:00 – 2:30 Campaign B	<b>Team Presentation of an Accreditation Experience: Some “To Do’s” and “Not to Do’s” That is the Question!</b> <ul style="list-style-type: none"> <li>○ What are some practical ways to prepare for accreditation</li> </ul>	Facilitator: <b>Tanis Rollefstad</b> Safety & Improvement Advisor, <i>SHN!</i> Western Node  <b>Team Presentation</b>
2:30 – 2:50 Foyer	BREAK	
2:50 – 3:30 Campaign B	<b>What are International Experts Saying About Spreading Beyond a Pilot Team?</b> <ul style="list-style-type: none"> <li>○ A little theory</li> <li>○ How is this applied?</li> <li>○ Moving from admission to transfer to discharge – how do you do it?</li> </ul>	<b>Tanis Rollefstad</b> Safety & Improvement Advisor, <i>SHN!</i> Western Node
3:30 – 4:00 Campaign B	<b>Spreading Medication Reconciliation in Manitoba</b> <ul style="list-style-type: none"> <li>○ Team presentation</li> </ul>	Facilitator: <b>Margaret Colquhoun</b> , ISMP Canada, <i>Safer Healthcare Now!</i> Medication Reconciliation Intervention Leader  <b>Team Presentation</b>
4:00 – 4:30 Campaign B	<b>Closing Remarks</b>	<b>Tanis Rollefstad</b> Safety & Improvement Advisor, <i>SHN!</i> Western Node